Laiken Knights

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***D.O.B:*** 06/08/1995

Education

* Wakatipu High School 2008 to 2012 – Graduated with NCEA levels 1, 2 and 3.
* Otago Polytechnic 2014 to current –
* Certificate in Information Technology Level 3.
* Certificate in Information Technology Level 4.
* Bachelors of Information Technology (Current).

Previous Experience

* Queenstown Skyline Gondola and Luge 2012 – worked as a waiter for functions.
* McDonalds Frankton 2012-2014, 2015 and 2016 worked in kitchen, front staff, café and crew trainer.
* Huntsman Steakhouse 2014-2015 worked as a waiter.

Other Qualifications

* Food Safety Certificate – from previously working at McDonalds I completed NCEA Food Safety Certificates
* Beyond the Basics Cooking Course Certificate
* First Aid Certificate
* Barista Course Certificate with SIT Queenstown

Personal Statement

I am a friendly, hardworking and team-oriented person; I pride myself on my customer service history as I believe that the skills I have learnt from those positions can help me in any position. Through my time at McDonalds I learnt a wide variety of skills such as time management, customer service skills, multi-tasking and also a standard of quality that I now hold myself to.

References

**Sarah Lucas Ph: 0275889808** – Franchise Owner of McDonalds Frankton

**Peter Brooke Email:** [**peter.brook@op.ac.nz**](http://moodle.op.ac.nz/) – Lecturer at Otago Polytechnic